



TERMS & CONDITIONS

BOOKING OUR SERVICE

- A deposit of £50.00 will be required to secure a party.
- Please note that a party is not booked and confirmed until either a deposit has been paid by card to Dynamic Performing Arts and cleared into our bank account, or the full amount has been paid and cleared. You will receive a confirmation from us, acknowledging payment and confirming the booking.
- Once a deposit is made, it cannot be refunded if our services are cancelled less than 4 weeks before the date of the party. If you cancel more than 4 weeks in advance, we can refund your deposit but please note that a £15 admin fee applies.
- A full invoice will be sent after the party as the Dynamic entertainer will check the numbers of children attending the party. Each package is for 15 children any more will be counted as extra and will be charged accordingly.
- The full invoice must be paid within 14 days from the invoice date.
- In the event of outstanding fees, then DPA reserve the right to pursue recovery of the fee or take legal action.
- Please note we do not accept cheque payments.

VENUE

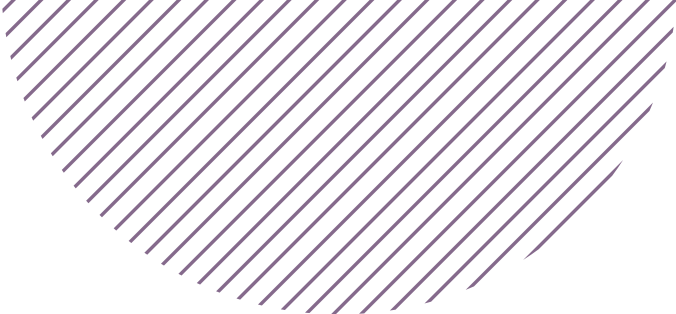
- DPA do not organise the booking or payment of the venue.
- It is your duty to make sure the venue is safe and suitable for the children attending the party.
- The venue must have access to power as the party entertainers will need to use their own stereos/docking stations for music.
- Make sure the floor/dancing space is safe and suitable for a dance class.
- For the arts and craft party you must provide a long tables with enough chairs for all the children.

DPA LIABILITY

- DPA do not accept liability for lost or damaged property
- DPA do not accept responsibility for any injury, which may be sustained by a child during the event associated with DPA.
- All DPA teachers hold a full DBS enhanced disclosure and public Liability Insurance.
- Photographs or video footage of pupils may be used for our website or any other advertising connected with Dynamic Performing Arts. If you do not wish for your child image to be used in these purposes, you must inform DPA in writing.
- In the unlikely event of an accident or extreme illness of the party entertainer , DPA will give you a full refund.
- During the party the customer must ensure at least 1 adult is present in the same room for the entire duration of the entertainment. This is in case accidents should occur or children need to go to the toilet. We regret, for safety reasons, we cannot conduct the entertainment unless at least one adult is present in the room the entire time.

COVID-19 POLICY

- We offer our services on the assumption that members of the public are following the government guidance on social distancing.
- It's sensible to remind your guests not to attend the party if they have any symptoms or a temperature.
- The government have listed many guidance points, but most notably, they have said it is against the law to have gatherings of more than 30 people. Please note that your entertainer will not be permitted to do the party if they arrive and this number is exceeded.
- To reduce numbers at the party we ask that parents of the party guests do not attend.
- Only one parent should be present for drop off and pick up.



- We do ask that at least 2 adults are allocated by the client, to help ensure social distancing.
- All children must be given hand sanitiser & have their temperature checked by an adult on arrival.
- Dynamic Performing Arts will endeavour to run the party in-person however the safety of our students and staff is our top priority and we will always follow government guidance. If the guidance changes and does not allow an in-person party, then we will deliver the party online via zoom. You will be refunded for a percentage of your party fee for the change in service.
- In the event of a party guest testing positive for COVID-19 within 14 days of taking part in the party, you must notify Dynamic Performing Arts immediately and include our organisation within your track and trace submission.